



PROPERTY & FM TRAINING & WORKSHOPS

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The benefit of utilising an independent party to facilitate workshops ensures the most objective outcomes are achieved.

Led by one of our property and FM professionals, GRE's half-day or one day workshops are an effective method of problem solving, resolving issues or getting agreement on a way forward. Through our workshops, property and FM planning or issue resolution can be achieved in a condensed time period, at lower cost and with industry relevant involvement.

Our workshops are tailored to each customer organisation - some examples of our workshop topics include:

- facilitation of property and FM strategy and five year planning;
- developing an FM structure;
- reviewing property & FM performance 'as-is' and identification of opportunities for improvement and best practice;
- identification of property & FM procurement and supply chain management options incorporating sourcing;
- procuring CAFM solutions;
- contract relationship improvement;
- mobilisation planning; and
- issue resolution.

Our approach is to determine the principal customer objectives and desired outcomes of the workshop; once the objectives are documented and agreed, GRE designs the agenda and content of the workshop. Through each workshop, GRE aims to create a platform to develop and bring together diverse teams and changing the culture to build trust, mutual understanding and cooperation which in turn facilitates building an integrated and high performing team.

Upon conclusion of a workshop, GRE produces the outcomes in the form of presentation report inclusive of next steps – commonly GRE undertakes progress reviews of workshop outcomes to ensure projects don't lose momentum.

BESPOKE TRAINING PROGRAMS

GRE's consultants are able to deliver a range of facilities management training programs, designed to enhance existing, and develop new skills within teams to improve an organisations FM performance.

Whether through formal, traditional training sessions or the creative workshop process, Global Real Estate works with organisations to determine the intended audience, training objectives and tangible training deliverables, and tailors it courses accordingly.

Training programs are designed to enable the optimisation of personal, team and corporate goals and training undertaken to date has included:

- sourcing and procuring FM;
- mobilising FM contracts;
- contract document training;
- managing FM Contracts;
- maintenance 'made easy';
- customer service in FM; and
- Help Desk operator training.

Our tailored FM training offer enables the sharing of practical experience and an opportunity to continue professional development within the FM industry.

